Jalen Mendoza

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Summary

Aspiring Software Engineer with foundational knowledge of data structures, CI/CD, and agile software development from the University of Rhode Island. Previously a Desktop Engineer Intern adept at device management and currently scripting automation at CVS Health as an Analyst. Demonstrated capacity in web development during a government internship, contributing to a complex website migration project. Eager to leverage technical skills and industry knowledge in dynamic software engineering environments, effectively contributing to innovative solutions and advancements.

Work Experience

CVS Health   Remote
Analyst   Sep 2024 - Present
- Streamlined scripts to automate tasks using Python, PowerShell and Power Automate, improving efficiency and reducing manual workload

CVS Health   Woonsocket, RI
Desktop Engineer Intern   Jun 2024 - Aug 2024
- Migrated over 100,000 devices from SCCM to Microsoft Intune co-management, enhancing device management efficiency and security
- Streamlined and reduced configuration profiles by 30%, improving policy management and adherence efficiency

CVS Health   Smithfield, RI
Desktop Technician   Feb 2024 - Aug 2024
- Transfer employees' existing data from old to new computers using Microsoft USMT, averaging 20 transfers a week
- Imaged computers with new operating systems and security standards, enhancing system performance and security compliance
- Created scripts to help reduce manual backups by 20% using PowerShell, increasing efficiency and reducing workload

Rhode Island State Government Internship Program   Providence, RI
Web Development Intern   Jan 2023 - May 2023
- Contributed to all aspects of a website migration project-life cycle using Java and Spring Boot, ensuring seamless transition and improved site performance
- Participated in weekly ETSS Web Service team stand-ups, enhancing team communication and project alignment
- Prioritized and addressed assigned agency service requests via ServiceNow promptly, improving response time and client satisfaction

Education

University of Rhode Island, Kingston, RI
Bachelor of Science, Computer Science   May 2023

Projects

LiveChat   Sep 2023
- Developed and implemented a live chat feature that streamlined communication between users
- Created and optimized RESTful API architecture with Java Spring Boot and FastAPI

Weather Application   Aug 2023
- Created a personalized weather website that collects and displays user-provided location data
- Integrated various APIs to efficiently retrieve and process data

Banking Database   Dec 2022
- Designed and implemented an online banking website featuring secure user authentication, money transfer capabilities, and comprehensive administrative settings

Coin Escape   Dec 2021
- Constructed a 2D side-scrolling platformer game featuring multiple stages, character animations, and collision detection

Skills

Programming Languages: Python, Javascript, SQL, C/C++, Rust, HTML, CSS, React, R, Bash, PowerShell, Linux
Tools: Docker, Github, Microsoft 365 Apps
Libraries/Frameworks: Git, Kubernetes, Spring Boot, Flask, FastAPI, Active Directory, Intune
Methodologies: Object-Oriented Programming, Agile Software Development, Software Development Lifecycle